

Impact Factor 8.102 

Refereed journal 

Vol. 13, Issue 4, April 2024

DOI: 10.17148/IJARCCE.2024.13418

# STUDENT FEEBACK SYSTEM SURVEY PAPER

#### Ms.Harshada Awale, Ms. Lavanya Ahire, Ms. Sneha Kshirsagar

Students of Department of Information Technology AISSM'S Polytechnic. Pune, Maharashtra, India

Abstract: This project presents the design and implementation of a student feedback system utilizing SQL (Structured Query Language) for database management and PHP (Hypertext Preprocessor) for server-side scripting. The system aims to streamline the process of collecting and analyzing feedback from students regarding various aspects of their educational experience. Key functionalities include user authentication, survey creation, feedback submission, data storage, and reporting. The system employs a relational database schema to efficiently organize and manage feedback data, allowing administrators to generate insightful reports for continuous improvement of academic programs and teaching quality. Through a user-friendly web interface, students can conveniently provide feedback, fostering a collaborative and transparent educational environment. This project demonstrates the practical application of SQL and PHP in developing a robust feedback system to enhance the overall educational experience.

#### INTRODUCTION

today's rapidly evolving educational landscape, the focus on student-centric approaches to learning has never been more pronounced. Central to this approach is the implementation of robust student feedback systems, which serve as vital mechanisms for fostering continuous improvement and ensuring the delivery of high-quality education.

A student feedback system encompasses a structured process through which students provide their opinions, suggestions, and evaluations on various aspects of their academic experiences. These aspects may include course content, instructional methodologies, assessment practices, learning resources, facilities, and support services. The feedback collected is then analyzed and used by educational institutions to inform decision-making, enhance teaching and learning practices, and ultimately elevate the overall educational experience for students.

Key Components of a Student Feedback System:

Feedback Collection Mechanisms: Student feedback systems employ diverse methods for collecting input from students. These may include online surveys, focus groups, one-on-one interviews, suggestion boxes, and real-time feedback tools integrated into learning management systems (LMS).

Anonymity and Confidentiality: To encourage honest and candid feedback, it's essential for students to have the option to provide input anonymously. This helps alleviate concerns about repercussions and ensures that feedback is based solely on the student's genuine experiences and perceptions.

Structured Questionnaires: Feedback surveys typically consist of structured questionnaires designed to gather specific insights on various aspects of the learning environment. These questionnaires may include Likert scale ratings, openended questions, and qualitative prompts to capture both quantitative data and qualitative narratives.

Timely Feedback Cycles: Establishing regular feedback cycles allows institutions to gather input from students at key intervals throughout the academic year. This enables timely interventions and adjustments to address emerging issues and capitalize on opportunities for improvemet

Data Analysis and Interpretation: Once feedback is collected, it undergoes thorough analysis to identify patterns, trends, and areas of concern. Data analytics techniques are employed to extract actionable insights that inform evidence-based decision-making and strategic planning.

Feedback Utilization: The ultimate goal of a student feedback system is to translate insights into tangible improvements. Institutions use feedback to refine curriculum design, tailor teaching strategies, optimize support services, and enhance the overall student experience.



Impact Factor 8.102 

Peer-reviewed & Refereed journal 

Vol. 13, Issue 4, April 2024

DOI: 10.17148/IJARCCE.2024.13418

Benefits of a Student Feedback System:

Empowers students to actively participate in shaping their learning experiences.

Provides valuable insights for instructors and administrators to make informed decisions.

Fosters a culture of transparency, accountability, and continuous improvement within educational institutions.

Enhances student satisfaction, engagement, and retention rates.

Strengthens the institution's reputation for excellence and commitment to student success.

Benefits of using php and sql

- Dynamic Web Content: PHP allows for the creation of dynamic web pages by embedding PHP code within HTML. SQL is used to interact with databases, enabling the retrieval and manipulation of data. Together, PHP and SQL enable the creation of dynamic web applications that can fetch, display, and update information in real-time based on user inputs or database queries.
- Database Interaction: PHP provides a powerful interface for interacting with databases using SQL queries. This allows developers to perform various operations such as inserting, updating, deleting, and retrieving data from databases seamlessly. SQL provides a standardized syntax for working with relational databases, making it easier to manage and manipulate data.
- Versatility: PHP is a versatile scripting language that can be used for a wide range of web development tasks, from creating simple websites to building complex web applications. SQL is a standard language for relational database management systems (RDBMS) such as MySQL, PostgreSQL, SQLite, and others. By combining PHP and SQL, developers can leverage the strengths of both technologies to create robust and scalable web solutions.
- Security: When used properly, PHP and SQL can help improve the security of web applications. Prepared statements and parameterized queries in PHP prevent SQL injection attacks, which are a common security vulnerability in web applications that interact with databases. Additionally, PHP offers built-in functions for data validation and sanitization, helping to protect against other types of security threats.
- Scalability: PHP and SQL are highly scalable technologies that can accommodate the growth of web applications over time. With proper database design and optimization techniques, SQL databases can handle large volumes of data and complex queries efficiently. PHP's modular architecture and extensive libraries make it easy to scale web applications by adding new features or components as needed.
- Community Support: Both PHP and SQL have large and active developer communities, which means there are plenty of resources, tutorials, and documentation available for learning and troubleshooting. This community support can be invaluable for developers working on PHP and SQL projects, providing assistance and insights to overcome challenges and improve development efficiency.
- In summary, using SQL and PHP together enables developers to create dynamic, interactive, and secure web applications that can effectively manage and manipulate data. By leveraging the strengths of both technologies, developers can build scalable and robust solutions that meet the evolving needs of users and businesses.

#### LITREATURE SURVEY

A literature survey on student feedback systems using PHP and SQL would involve reviewing existing research, academic papers, and articles that discuss the design, implementation, and evaluation of such systems. Here's an outline of how you might structure a literature survey on this topic:

Introduction to Student Feedback Systems:

Define what a student feedback system is and its importance in educational institutions. Highlight the role of technology, specifically PHP and SQL, in the development of these systems. Overview of PHP and SQL in Web Development:

Provide a brief overview of PHP and SQL, their features, and how they are commonly used together in web development. Discuss the advantages of using PHP and SQL for building student feedback systems.



Impact Factor 8.102  $\,\,st\,\,$  Peer-reviewed & Refereed journal  $\,\,st\,\,$  Vol. 13, Issue 4, April 2024

DOI: 10.17148/IJARCCE.2024.13418

Review of Existing Student Feedback Systems:

Summarize previous research and projects related to student feedback systems.

Identify different approaches and methodologies used in the design and implementation of these systems.

Highlight the use of PHP and SQL in existing systems and their effectiveness in meeting the objectives.

Technical Implementation Details:

Discuss the technical aspects of building a student feedback system using PHP and SQL.

Describe the database schema and structure used to store feedback data.

Explain how PHP scripts interact with the database to handle feedback submission, retrieval, and analysis.

User Experience and Interface Design:

Explore the user interface design considerations for student feedback systems.

Discuss usability principles and best practices for designing intuitive feedback forms and interfaces.

Present examples of user interfaces from existing systems and their impact on user engagement and feedback quality.

Evaluation and Performance Analysis:

Review studies that evaluate the effectiveness and performance of student feedback systems.

Discuss metrics used to measure system usability, reliability, and satisfaction.

Analyze the impact of PHP and SQL on the performance and scalability of the system.

Challenges and Future Directions:

Identify common challenges and limitations encountered in the development and deployment of student feedback systems.

Propose future research directions and potential enhancements to address these challenges.

Discuss emerging technologies and trends that may influence the design of future student feedback systems.

Methodology of student feedback system

The methodology for developing a student feedback system involves several key steps, including planning, design, implementation, testing, and deployment. Here's a detailed methodology for creating a student feedback system using PHP and SQL:

Needs Assessment and Planning:

Identify the objectives and requirements of the feedback system, including the types of feedback to be collected, target audience (students, instructors, administrators), and desired features.

Conduct a needs assessment by gathering input from stakeholders (students, faculty, administrators) to understand their preferences and expectations.

Define the scope, timeline, and resources needed for the project.

Database Design:

Design the database schema to store feedback data efficiently. Define tables, fields, and relationships based on the types of feedback to be collected.

Consider factors such as data normalization, indexing, and data integrity constraints to ensure optimal database performance and reliability.

Choose an appropriate relational database management system (RDBMS) such as MySQL, PostgreSQL, or SQLite to implement the database.

User Interface Design:

Design user-friendly interfaces for students to submit feedback and for administrators to manage feedback data.

Create feedback forms with clear instructions and intuitive input fields to facilitate data collection.

Use HTML, CSS, and JavaScript to create responsive and visually appealing web interfaces that work across different devices and browsers.

### **IJARCCE**



#### International Journal of Advanced Research in Computer and Communication Engineering

Impact Factor 8.102  $\,\,st\,\,$  Peer-reviewed & Refereed journal  $\,\,st\,\,$  Vol. 13, Issue 4, April 2024

DOI: 10.17148/IJARCCE.2024.13418

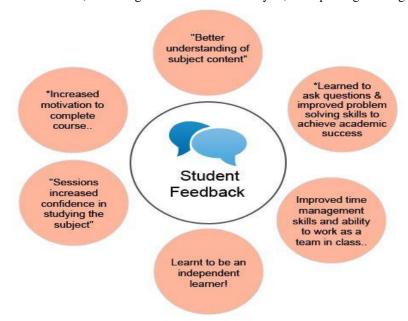
#### Backend Development (PHP):

Write server-side scripts in PHP to handle form submissions, process feedback data, and interact with the database. Implement server-side validation to ensure data integrity and security. Sanitize and validate user inputs to prevent common security vulnerabilities such as SQL injection and cross-site scripting (XSS) attacks.

Use PHP frameworks such as Laravel, CodeIgniter, or Symfony to streamline development and adhere to best practices. Integration with SQL Database:

Connect the PHP backend to the SQL database using appropriate database drivers (e.g., PDO for MySQL).

Write SQL queries to perform CRUD (Create, Read, Update, Delete) operations on the database, such as inserting feedback records, retrieving feedback data for analysis, and updating existing s.



## HARCCE

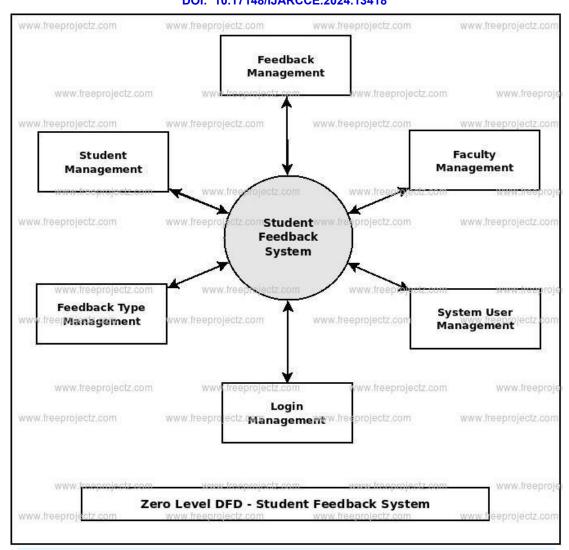
#### International Journal of Advanced Research in Computer and Communication Engineering

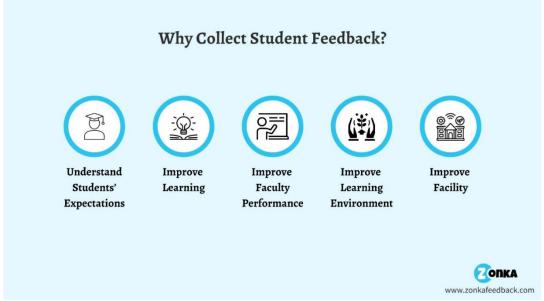
Impact Factor 8.102 

Peer-reviewed & Refereed journal 

Vol. 13, Issue 4, April 2024

DOI: 10.17148/IJARCCE.2024.13418





Optimize SQL queries for performance by indexing frequently accessed columns and avoiding unnecessary joins and subqueries.

Feedback Submission and Processing:



Impact Factor 8.102  $\,st\,$  Peer-reviewed & Refereed journal  $\,st\,$  Vol. 13, Issue 4, April 2024

DOI: 10.17148/IJARCCE.2024.13418

Implement mechanisms for students to submit feedback through web forms or other input methods.

Validate and sanitize feedback data on the server-side before storing it in the database.

Send confirmation messages to students upon successful submission of feedback.

Administrative Features:

Develop administrative interfaces for instructors and administrators to view, analyze, and manage feedback data.

Implement features such as data filtering, sorting, and exporting to facilitate data analysis and reporting.

Provide role-based access control to restrict access to sensitive administrative functionalities.

Testing and Quality Assurance:

Conduct thorough testing of the feedback system to identify and fix any bugs or issues.

Perform functional testing to ensure that all features work as intended.

Test the system with representative users to gather feedback on usability and identify areas for improvement.

Perform security testing to identify and mitigate potential vulnerabilities.

Deployment and Maintenance:

Deploy the feedback system to a production environment, ensuring that it is accessible to users and meets performance requirements.

Monitor the system for performance issues, security threats, and user feedback.

Implement regular updates and maintenance to address bugs, add new features, and adapt to changing requirements.

By following this methodology, you can develop a robust and effective student feedback system using PHP and SQL that meets the needs of educational institutions and stakeholders.

User

Aim and objective of student feedback system

The aim and objectives of a student feedback system are to gather feedback from students about their learning experiences, courses, instructors, and overall satisfaction with the educational environment. Here are the specific aims and objectives:

#### Aim:

To enhance the quality of education and improve the overall learning experience for students through systematic feedback collection and analysis.

#### Objectives:

- Gather Student Perspectives:
- Collect feedback from students regarding various aspects of their educational experience, including course content, teaching methodologies, assessment methods, learning resources, and support services.
- Identify Strengths and Areas for Improvement:
- Identify areas of strength within the educational system, such as effective teaching practices, engaging course content, and supportive learning environments.
- Identify areas for improvement, such as outdated teaching methods, inadequate resources, or areas where student needs are not being met.
- Inform Decision-Making:
- Provide valuable insights to instructors, curriculum developers, and administrators to inform decision-making processes.
- Use feedback data to make informed decisions about curriculum design, instructional strategies, resource allocation, and policy changes.
- Enhance Teaching and Learning Practices:



Impact Factor 8.102  $\,\,st\,\,$  Peer-reviewed & Refereed journal  $\,\,st\,\,$  Vol. 13, Issue 4, April 2024

DOI: 10.17148/IJARCCE.2024.13418

- Use feedback to improve teaching and learning practices, such as incorporating student suggestions into course design, adapting teaching methods to better meet student needs, and providing additional support where necessary.
- Promote Student Engagement and Satisfaction:
- Increase student engagement by empowering students to provide feedback and participate in the improvement process.
- Enhance student satisfaction by addressing concerns and making changes based on feedback, leading to a more positive overall educational experience.
- Foster a Culture of Continuous Improvement:
- Establish a culture of continuous improvement within educational institutions by emphasizing the importance of feedback and ongoing evaluation.
- Encourage faculty and staff to actively seek feedback and make continuous improvements to their practices and programs.
- Ensure Accountability and Transparency:

Hold educators and administrators accountable for providing high-quality education by using feedback data to assess performance and identify areas for professional development. Promote transparency by sharing feedback results with stakeholders and demonstrating a commitment to addressing student concerns.

By achieving these aims and objectives, a student feedback system can contribute to the overall improvement of educational quality, student satisfaction, and academic success within an institution.

#### CONCLUSION

Summarize key findings from the literature survey.

Reiterate the importance of student feedback systems in improving educational quality.

Emphasize the role of PHP and SQL in enabling the development of effective and scalable feedback solutions.

By conducting a comprehensive literature survey following this outline, you can gain valuable insights into the design, implementation, and evaluation of student feedback systems using PHP and SQL. This knowledge can inform the development of new systems and contribute to ongoing research in this area.

#### REFERENCES

Alharbi, R., & Dhia, T. (2019). Development and implementation of an online student feedback system: A case study in a higher education institution. International Journal of Engineering & Technology, 8(1), 149-153.

Hameed, S. A., Al-Obaidy, S. A., & Zafar, M. N. (2017). Development of a web-based student feedback system using PHP. International Journal of Computer Applications, 160(10), 1-6.

Soomro, A. M., & Shaikh, A. G. (2016). Student feedback system using PHP, HTML, CSS and MySQL. International Journal of Computer Applications, 139(9), 1-4.

Saleh, M., Saleh, A., & Rauf, H. A. (2018). Design and implementation of web-based student feedback system using PHP and MySQL. International Journal of Scientific & Technology Research, 7(9), 224-227.

Khan, A. M., Khalid, S., & Khan, I. U. (2016). Development of online feedback system using PHP and MySQL. Journal of Information Systems & Operations Management, 10(2), 392-399.

Sharma, R., & Kumar, N. (2017). Design and implementation of online student feedback system using PHP and MySQL. International Journal of Engineering Research & Technology, 6(7), 381-385.

These references cover various aspects of developing and implementing student feedback systems using technologies such as PHP, MySQL, HTML, and CSS. You can explore these papers for insights into the design, development, and evaluation of such systems.