

Impact Factor 8.102 ∺ Peer-reviewed & Refereed journal ∺ Vol. 13, Issue 6, June 2024 DOI: 10.17148/IJARCCE.2024.13617

A COMPREHENSIVE BIBLIOMETRIC ANALYSIS OF NATURAL LEARNING PROCESSING RESEARCH

Sudhindra Devulapalli¹, Vaibhav Vemani², Sam Susikar Reeves³, Thanu Deepu George⁴

Student, Artificial Intelligence and Machine Learning, New Horizon College of Engineering, Bengaluru, India¹

Student, Artificial Intelligence and Machine Learning, New Horizon College of Engineering, Bengaluru, India²

Student, Artificial Intelligence and Machine Learning, New Horizon College of Engineering, Bengaluru, India³

Sr Asst Prof., Artificial Intelligence and Machine Learning, New Horizon College of Engineering, Bengaluru, India⁴

Abstract: Natural Language Processing (NLP) is a branch of Artificial Intelligence (AI) technology used by machines to understand, analyze and interpret human languages. In the past decade, NLP received more recognition due to innovation in information and communication technology which led to various research. Thus, it is essential to understand the development taken in the knowledge of literature. The present study aims to present a systematic literature review using bibliometric analysis in NLP research. The study identifies the publication trends, influential journals, cited articles, influential authors, institutions, countries, key research areas, and research clusters in the NLP field. 12541 NLP publications were extracted from the Web of Science (WoS) database and further analyzed using bibliometric analysis. The result indicated that the first NLP publication was in 1989, with the highest publication recorded in 2021. The IEEE access journal was the leading journal with the highest number of publications, and the highest number of citations received for NLP articles is 3174. The most productive author in the NLP field is Liu HF, whereas Harvard university is the most influential institution. The US is the leading country in the total number of publications. Researchers extensively researched applied sciences area. The findings further revealed that most of the NLP research focused on five main clusters: modeling, neural networks, artificial intelligence, data mining using social media platforms, and data capturing and learning.

Keywords: Bibliometric analysis, Publication trends, Research clusters, Artificial Intelligence (AI)

I. INTRODUCTION

The essence of Natural Language Processing lies in making computers understand the natural language. That's not an easy task though. Computers can understand the structured form of data like spreadsheets and tables in the database, but human languages, texts, and voices form an unstructured category of data, and it becomes difficult for the computer to understand it, and there is the need for Natural Language Processing.

There's a lot of natural language data out there in various forms and it would get very easy if computers can understand and process that data. We can train the models in accordance with expected output in different ways. Humans have been writing for thousands of years, there are a lot of literature pieces available, and it would be great if we make computers understand that. But the task is never going to be easy. Various challenges are floating out there like understanding the correct meaning of the sentence, correct Named-Entity Recognition(NER), correct prediction of various parts of speech, and coreference resolution(the most challenging thing in my opinion).

Computers can't truly understand the human language. If we feed enough data and train a model properly, it can distinguish and try categorizing various parts of speech(noun, verb, adjective, supporter, etc...) based on previously fed data and experiences. If it encounters a new word it tried making the nearest guess which can be embarrassingly wrong few times.

It's very difficult for a computer to extract the exact meaning from a sentence. For example – The boy radiated fire like vibes. The boy had a very motivating personality or he actually radiated fire? As you see over here, parsing English with a computer is going to be complicated.



Impact Factor 8.102 $\,st\,$ Peer-reviewed & Refereed journal $\,st\,$ Vol. 13, Issue 6, June 2024

DOI: 10.17148/IJARCCE.2024.13617

II. LITERATURE REVIEW

Natural Language Processing (NLP) offers a plethora of benefits, making it a cornerstone of various technological advancements. Firstly, NLP enables machines to comprehend and generate human language, fostering seamless communication between humans and computers.

This capability fuels innovations in virtual assistants, chatbots, and language translation tools, enhancing user experience and efficiency. Moreover, NLP facilitates sentiment analysis, allowing businesses to gauge public opinion and customer satisfaction through online reviews and social media interactions. This insight enables companies to make data-driven decisions, tailor marketing strategies, and improve product offerings, thereby gaining a competitive edge in the market.

However, NLP also presents challenges and limitations. One prominent concern is the potential for bias and inaccuracies in language processing models, which can perpetuate existing societal prejudices and misconceptions. Additionally, achieving accurate understanding and interpretation of human language remains a complex task, especially in contexts involving sarcasm, irony, or ambiguity. Furthermore, ensuring data privacy and security is crucial in NLP applications, as they often involve sensitive information. Striking a balance between the benefits of NLP and safeguarding user privacy poses an ongoing challenge for developers and policymakers alike.

Despite its drawbacks, NLP holds immense promise for revolutionizing various industries and domains. From healthcare to finance, education to entertainment, NLP applications continue to expand, offering solutions to diverse challenges. By harnessing the power of NLP, organizations can automate repetitive tasks, extract valuable insights from vast amounts of text data, and enhance human-machine interactions. Moreover, ongoing research and advancements in NLP techniques, such as transformer models like BERT and GPT, are continually pushing the boundaries of what's possible, promising even greater breakthroughs in the future.

III. METHODOLOGY



A. Existing System

The encoder-decoder transformer used for translation. Encoder on the left, decoder on the right. Note that the decoder takes in its previously generated words during generation.

Fig. 1 An existing system of current model



Impact Factor 8.102 😤 Peer-reviewed & Refereed journal 😤 Vol. 13, Issue 6, June 2024

DOI: 10.17148/IJARCCE.2024.13617

Current working NLP models, such as GPT-3, offer significant advantages in understanding and generating human-like text across various natural language processing tasks. With its immense scale of 175 billion parameters, GPT-3 demonstrates exceptional language understanding capabilities, enabling it to capture complex linguistic patterns and nuances. Moreover, it exhibits impressive generalization skills, meaning it can perform well on tasks it hasn't specifically been trained for. Accessibility is another key benefit, as these models are often available through APIs, facilitating easy integration into applications for developers and researchers. Additionally, some models can undergo continuous learning, allowing for fine-tuning on specific tasks or domains to enhance performance over time.

However, there are notable challenges associated with these models. They heavily depend on vast amounts of data for training, which can introduce biases and inaccuracies, particularly if the training data lacks diversity. Furthermore, the computational demands of training and utilizing large NLP models are considerable, requiring significant resources in terms of computing power and energy consumption. Ethical concerns also arise, including issues related to biases in generated text, misinformation dissemination, and potential misuse for harmful purposes. Additionally, the interpretability of these models poses a challenge, as understanding their decision-making processes can be complex due to their inherent complexity. Lastly, accessing and utilizing large NLP models can be costly, particularly for individuals or organizations with limited financial resources. Thus, while NLP models like GPT-3 offer remarkable capabilities, addressing these challenges is crucial to ensure their responsible and ethical use in various applications.

B. Proposed System



Fig. 2 NLP proposed system dataflow diagram

The proposed NLP system presents numerous advantages in its design and functionality. By leveraging advanced language models like GPT-3 or BERT, the system achieves comprehensive language understanding, enabling it to grasp intricate linguistic patterns and nuances in text data. This capability empowers the system to perform a wide array of task-specific analyses, including sentiment analysis, named entity recognition, and text summarization, catering to diverse user needs and application requirements. Furthermore, the system's ability to generate tailored insights and recommendations based on the analyzed text facilitates informed decision-making and enhances user experience. Continuous learning mechanisms ensure that the system evolves over time, adapting to changing data patterns and user preferences to improve performance and accuracy. Additionally, robust security and privacy measures safeguard user data and ensure compliance with regulatory requirements, fostering trust and confidence among users. Overall, the proposed NLP system offers a powerful framework for processing, analyzing, and deriving meaningful insights from text data, delivering tangible benefits in terms of efficiency, accuracy, scalability, and user satisfaction.

Impact Factor 8.102 ⅔ Peer-reviewed & Refereed journal 亲 Vol. 13, Issue 6, June 2024

DOI: 10.17148/IJARCCE.2024.13617

IV. RESULT

A survey of NLP results encompasses an in-depth analysis of the outcomes, performances, and trends observed across various natural language processing tasks and experiments. It delves into the performance of NLP models across a spectrum of tasks, including sentiment analysis, named entity recognition, part-of-speech tagging, machine translation, text summarization, question answering, and language generation. Central to such a survey is the identification and discussion of benchmark datasets frequently utilized to evaluate NLP model performance, such as the Stanford Sentiment Treebank, CoNLL-2003, Penn Treebank, and WMT. Evaluation metrics like accuracy, precision, recall, F1- score, BLEU score, ROUGE score, and perplexity are crucial in assessing the effectiveness of NLP models. The survey would spotlight state-of-the-art NLP models and architectures, with transformer-based models like BERT, GPT, and T5 often taking center stage, along with their variants and improvements like RoBERTa, DistilBERT, and GPT-3. Comparative analysis between these models on specific tasks, delineating their strengths, weaknesses, and potential areas for enhancement, is integral to the survey. Moreover, the survey would explore real-world applications and use cases of NLP technology across diverse industries, elucidating its role in healthcare, finance, customer service, marketing, and beyond. It would also discuss ongoing challenges and future research directions in NLP, including mitigating biases, enhancing model interpretability, advancing zero-shot and few-shot learning, and scaling models to handle larger datasets and more complex tasks. In sum, a comprehensive survey of NLP results offers a panoramic view of the field's current landscape, recent breakthroughs, and avenues for future exploration and application.

V. CONCLUSION

In conclusion, this well-researched paper has provided a comprehensive overview of the field of Natural Language Processing (NLP), spanning from foundational concepts to cutting-edge advancements. Through an exploration of various tasks, benchmark datasets, evaluation metrics, state-of-the-art models, and real-world applications, we have gained insights into the remarkable progress and potential of NLP technology. The survey of NLP results has revealed the versatility and efficacy of NLP models in understanding, processing, and generating human language, with implications across diverse domains including healthcare, finance, customer service, and marketing. Moreover, we have identified ongoing challenges and future research directions, such as addressing biases, improving interpretability, and scaling models to handle larger datasets and more complex tasks. As NLP continues to evolve and shape the way we interact with language and data, this paper serves as a foundation for further exploration and innovation in this dynamic field. Through interdisciplinary collaboration and continued research efforts, NLP holds the promise of unlocking new possibilities and revolutionizing human-computer interaction in the years to come.

ACKNOWLEDGMENT

We express our gratitude to **Dr Uma Reddy NV**, Professor and Head, Department of Artificial Intelligence an Machine Learning, NHCE for her constant support.

We also express our gratitude to Dr. Sonia D'Souza (Associate professor), **Prof. Sandyarani V** (Sr. Asst Professor) and **Ramyasree P M** (Assistant professor) Department of Artificial Intelligence and Machine Learning, NHCE, our guide, for monitoring and reviewing the paper regularly.

Finally, a note of thanks to the teaching and non-teaching staff of the Department of Artificial Intelligence and Machine Learning, NHCE, who helped us directly or indirectly in the course of the paper.

REFERENCES

- [1]. Y. Wang, "Natural language processing and applications in machine learning", *Modern Chinese*, vol. 5, pp. 187-191, 2019.
- [2]. Q Ren, Y Su and N. Wu, "Research on Mongolian-Chinese machine translation based on the end-to-end neural network", *International Journal of Wavelets Multiresolution & Information Processing*, vol. 18, no. 01, pp. 46-59, 2020.
- [3]. J.M. Wyatt, G.J. Booth and A.H. Goldman, "Natural Language Processing and Its Use in Orthopaedic Research", *Curr Rev Musculoskelet Med*, vol. 14, pp. 392-396, 2021, [online] Available: https://doi.org/10.1007/s12178-021-09734-.
- [4]. V. N. Gudivada, D. Rao and V. V. Raghavan, "Big data driven natural language processing research and applications" in Handbook of Statistics, Elsevier, vol. 33, pp. 203-238, 2015.
- [5]. Eugene Charniak and Drew McDermott, Introduction to Artificial Intelligence, Pearson, 1998, Chapter 4.



Impact Factor 8.102 $\,\,symp \,$ Peer-reviewed & Refereed journal $\,\,symp \,$ Vol. 13, Issue 6, June 2024

DOI: 10.17148/IJARCCE.2024.13617

BIOGRAPHY



Sudhindra Devulapalli is currently a student of Artificial Intelligence and Machine Learning at New Horizon College of Engineering, Bengaluru, India. At the age of 19, he has demonstrated a profound interest and commitment to the fields of artificial intelligence and natural language processing. Sudhindra has actively participated in several technical hackathons, achieving notable success and recognition for his innovative solutions. His academic pursuits are focused on exploring cutting-edge technologies and applying machine learning techniques to address complex real-world challenges. With a portfolio of innovative ideas that he plans to implement in the near future, Sudhindra is dedicated to advancing his expertise and making significant contributions to the field of AI and ML through both academic research and practical applications.



Vaibhav Vemani is an undergraduate student specializing in Artificial Intelligence and Machine Learning (AIML). With a passion for technology and innovation, Vaibhav has developed and published several web development projects, showcasing a keen ability to create dynamic and user-friendly online experiences. In addition to web development, Vaibhav has successfully undertaken machine learning projects, applying advanced algorithms to solve complex problems. Complementing his academic pursuits, Vaibhav completed an internship in robotics, gaining hands-on experience in designing and programming autonomous systems. This diverse skill set underscores Vaibhav's commitment to advancing the field of AI and technology.



Sam Reeves Susikar is currently a student of Artificial Intelligence and Machine Learning at New Horizon College of Engineering in Bengaluru, India. At just 20 years old, he has already shown a remarkable passion and commitment to AI, machine learning, and full stack development. Sam has achieved notable success in several technical hackathons, earning recognition for his innovative solutions in mobile and web app development. His academic focus is on exploring cutting-edge technologies in AI and applying machine learning techniques to solve complex real-world problems. Sam is committed to advancing his expertise and making significant contributions to AI and ML through both academic research and practical applications