

International Journal of Advanced Research in Computer and Communication Engineering

CREATING A SAFER CYBERSPACE: HATE SPEECH MODERATION USING DEEP LEARNING

Adithiyan Santhosh¹, Ayana p², Aleena Joseph³, Muhammed Rasim⁴,

Prof. Gargi Chandrababu⁵

Dept. of Computer Science and Engineering College of Engineering Kidangoor, Kottayam, Kerala¹⁻⁵

Abstract: This project is dedicated to developing an advanced system for the detection and moder- ation of hate speech on a social media platform. It involves data collection, pre- processing, and theapplication of deep learning algorithms to train a model. The system utilizes a database for efficient data storage and systematically evaluates comments on user-generated content. When it identifies offensive or hateful comments, it offers users the choiceto either remove or keep them, while alsoallowing users to report profiles engaged in inappropriate behavior. The primary goal of this project is to improve content moderation on the social media platform, fostering a more inclusive and respectful online environment.

I. INTRODUCTION

The prevalence of hate speech on social media platforms has become an alarming issue, primarily due to the seamless facilitation of sharing opinions. Numerous studies have pointed out the detrimental effects of exposure to hate speech online, particularly on communities already grappling with a history of discrimination. This trend underscores the urgent need to address the spread of hateful content and its implications for societal well- being. Efforts to combat hate speech have increasingly turned towards technological solutions, with ongoing initiatives focused on automating the identification of such content. However, despite advancements in technology, our understanding of how social networks can effectively pinpoint the communities mostaffected by hate speech remains incomplete. This gap in knowledge poses a significant challenge in devising comprehensive strategies tackle the issue and protect vulnerable groups from its harmful repercussions.

It is evident that hate speech not only threatens individual well-being but also exacer- bates existing inequalities and prejudices within society. In this survey paper, we aim to explore the multifaceted dimensions of hate speech dissemination on social media, includ- ing its impacts, technological interventions, and the challenges inherent in mitigating its harmful effects. By delving into these complexities, we hope to contribute to a deeper un- derstanding of the phenomenon and inform more effective approaches towards combating hate speech in the digital age.

II. OBJECTIVE AND SCOPE

The project "Creating a Safer Cyberspace: Hate Speech Moderation Using Deep Learning" aims to mitigate the prevalence of hate speech on social media platforms by implementing a robust, automated moderation system. Utilizing state-of- the-art deep learning algorithms, the system is designed to accurately detectand evaluate user-generated content for hate speech. The project encompasses several key components, including data collection, preprocessing, model training, and real-time comment evaluation. The system is built to handle large volumes of data, ensuring efficient processing and storage through an optimized database.

The scope of this project extends beyond mere detection. It offers users the ability to remove or retain flagged comments and report profiles exhibiting inappropriate behavior. By integrating user feedback, the system remains adaptable, continuously evolving to address new forms of hate speech. The project also introduces a hate score mechanism that evaluates users based on their interactions, determining if a user should be banned or allowed to continue using the platform. This comprehensive approach not only enhances the effectiveness of content moderation but also empowers users, fostering a more respectful and inclusive online environment. Additionally, the project addresses the limitations of current moderation systems, which often fail to detect subtle forms of hate speech, creating a false sense of security. By leveraging advanced deep learning techniques, this project aims to fill these gaps, providing amore accurate and reliable solution for hate speech moderation. International Journal of Advanced Research in Computer and Communication Engineering

Impact Factor 8.102 $\,$ $\,$ $\,$ Peer-reviewed & Refereed journal $\,$ $\,$ $\,$ Vol. 13, Issue 7, July 2024

DOI: 10.17148/IJARCCE.2024.13716

III. LITERATURE REVIEW

A. INTRODUCTION

M

The prevalence of hate speech on social media platforms has become an alarming issue, primarily due to the seamless facilitation of sharing opinions. Numerous studies have pointed out the detrimental effects of exposure to hate speech online, particularly on communities already grappling with a historyof discrimination. This trend underscores the urgent need to address the spread of hateful content and its implications for societal well- being. Efforts to combat hate speech have increasingly turned towards technological solutions, with ongoing initiatives focused on automating the identification of such content. However, despite advancements in technology, our understanding of how socialnetworks can effectively pinpoint the communities most affected by hate speech remains incomplete. This gap in knowledge poses a significant challenge in devising comprehensive strategies to tackle the issueand protect vulnerable groups from its harmful repercussions. It is evident that hate speechnot only threatens individual well-being but also exacerbates existing inequalities and prejudices within society. In this survey paper, we aim to explore the multifaceted dimensions of hate speech dissemination on social media, including its impacts, technological interventions, and the challenges inherent in mitigating its harmful effects. By delving into these complexities, we hope to contribute to a deeper understanding of the phenomenon and inform more effective approaches towardscombating hate speech in the digital age.

B. ADVANTAGES

The integration of deep learning models for hate speech detection on social media platforms offers numerous significant advantages, revolutionizing the approach to moderating online content. One of the foremost benefits is the remarkable ability of deep learning algorithms, such as Convolutional Neural Networks (CNNs) andRecurrent Neural Networks (RNNs), to process and analyze vast amounts of data with high accuracy and efficiency. These models excel in understanding the nuanced and context-dependent nature of hate speech, capturing subtle patterns and semantic relationships that traditional keyword-based or basic machine learning techniques often miss. This advanced capability is particularly crucial for detecting hate speech veiled in sarcasm, coded language, or implicit expressions. Additionally, deep learning models can be trained on diverse datasets, making them robust and adaptable todifferent cultural and linguistic contexts. This adaptability is essential in addressing the global nature of social media, where hate speech manifests in various forms across different regions and languages. The automation provided by deep learning significantly reduces the reliance on human moderators, thereby decreasing operational costs and enabling faster response times in identifying and addressing harmful content. Moreover, these models continuously learn and improve from new data, enhancing their effectiveness over time. This continuous learning is vital for keeping up with the ever-evolving tactics used by individuals to bypass detection systems.

Furthermore, advanced architectures like Bidirectional Encoder Representations from Transformers (BERT) have set new benchmarksin natural language understanding, offering deeper insights into the context of words within sentence and improving the accuracy of hate speech detection. Overall, the adoption of deep learning models in hate speech detection represents a transformative advancement, providing a more precise, scalable, and efficient solution to maintaining safer and more respectful online communities.

C. CHALLENGES

Despite the advancements in hate speech detection technologies, several challenges remain. One major challenge is the evasivetactics employed by users to circumvent detection mechanisms, which necessitates continuous updates and improvements to the detection models. Keyword-based approaches, although widely used, often fail to capture the subtleties and nuances of hate speech, leadingto a high rate of false positives and negatives. Annotating training datasets for machine learning also poses significant challenges due to the subjective nature of hate speech and the need for large volumes of labeled data.

Another challenge is the high computational resources required for training complex models like BERT and DCNNs. These models, while highly effective, demand substantial processing power and time, which can be a limiting factor for real-time applications. Additionally, the integration of these models into existing social media platforms involves addressing issues related to scalability and latency to ensure seamless user experiences.

The literature review also points out the need for comprehensive strategies to effectively target the communities most affected by hate speech. Understanding the socio-cultural context and the dynamics of hate speech dissemination remains an incomplete aspectof current research, necessitating further exploration to develop holistic and effective mitigation strategies.



International Journal of Advanced Research in Computer and Communication Engineering

Impact Factor 8.102 💥 Peer-reviewed & Refereed journal 💥 Vol. 13, Issue 7, July 2024

DOI: 10.17148/IJARCCE.2024.13716

By examining these advantages and challenges, the literature review provides anuanced perspective on the state of hate speech detection technologies and highlights the ongoing efforts to create safer online environments. The integration of advanced deep learning models and the continuous refinement of detection methodologies are crucial steps towards addressing the pervasive issue of hate speech on social media platforms.

IV. CONCLUSION

Our project, 'Creating a Safer Cyberspace: Hate Speech Moderation Using DeepLearning,' aims to contribute to a more secure online environment.By implementing advanced deep learning techniques, we are working towards a robust solution fordetecting and moderating hate speech. Wehope to enhance content moderation on digital platforms, fostering an inclusive, respectful space free from cyberbullying, hate comments, etc. Together, let's build asafer cyberspace that promotes positive engagement and protects users from the detrimental effects of online hate speech.

V. FUTURE SCOPE

We aim to continuously refine our deep learning models for better accuracy and adaptability across diverse contexts. Our plans include expanding to analyze images and videos for a comprehensive understanding of online content. We will implement community engagement initiatives to empower users in recognizing and reporting hate speech. Additionally, we plan to establish collaborations with experts and advocacy groups to address complex moderation challenges.

VI. PROPOSED METHOD

The project aims to develop an advanced system for hate speech detection andmoderation on a social media platform, utilizing deep learning algorithms forcomment evaluation. Users will be offered options to remove or keep offensive comments and report inappropriate profiles. The primary goal is to improve content moderation and create a more inclusive online environment. The proposed system leverages advanced deep learning algorithms for precise hate speech detection, significantly enhancing the platform's contentmoderation capabilities. Automated comment evaluation will ensure consistent and efficient monitoring of user-generated content, reducing manual effort. Users will be empowered with options to remove or keep identified offensive comments and report profiles engaged in inappropriate behavior. A hate score system will determine whether a user is banned or allowed to continue using the platform. Overall, the system integrates advanced technology, user empowerment, and fosters a respectful online community, making it a valuable asset for improving content moderation and promoting inclusivity on the platform.

REFERENCES

- [1]. MacAvaney S, Yao HR, Yang E, Russell K, Goharian N, et al. (2019) Hate speech detection: Challenges and solutions. PLOS ONE 14(8): e0221152. <u>MacAvaney S, Yao HR, Yang E, Russell K, Goharian N, et al. (2019) Hate</u> <u>speech detection: Challenges and solutions. PLOS ONE 14(8): e0221152.</u>
- [2]. Devlin, Jacob et al. "BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding."North American Chapter of the Association for Computational Linguistics (2019).
- [3]. Zhang, Y., & Wallace, B. (2015). A sensitivity analysis of (and practitioners' guide to) convolutional neural networks for sentence classification. arXiv preprint arXiv:1510.03820.
- [4]. Badjatiya, P., Gupta, S., Gupta, M., & Varma, V. (2017, April). Deep learning for hate speech detection in tweets. In Proceedings of the 26th international conference on World Wide Web companion (pp. 759-760).
- [5]. Sindhu Abro, Sarang Shaikh, Zahid Hussain Khand, Zafar Ali, Sajid Khan and Ghulam Mujtaba, "Automatic Hate Speech Detection using Machine Learning: A Comparative Study" International Journal of Advanced Computer Science and Applications(IJACSA), 11(8), 2020.http://dx.doi.org/10.14569/IJACSA.2020.0110861.
- [6]. P. K. Roy, A. K. Tripathy, T. K. Das and X. -Z. Gao, "A Framework for Hate Speech Detection Using Deep Convolutional Neural Network," in IEEE Access, vol. 8, pp. 204951-204962, 2020, doi: 10.1109/ACCESS.2020.3037073.
- [7]. Veglis, A. (2014). Moderation Techniques for Social Media Content. In: Meiselwitz, G. (eds) Social Computing and Social Media. SCSM 2014. Lecture Notes in Computer Science, vol 8531. Springer, Cham.https://doi.org/10.1007/978-3-319-07632-4 13.
- [8]. N. S. Mullah and W. M. N. W. Zainon, "Advances in Machine Learning Algorithms for Hate Speech Detection in Social Media: A Review," in IEEE Access, vol. 9, pp. 88364- 88376, 2021, doi: 10.1109/ACCESS.2021.3089515.