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# A Perfect Accuracy Credit Scoring System: Using Domain-Expert Data Correction and Multi-Model Ensemble Learning

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Abstract: Credit scoring plays a crucial role in the financial sector, helping institutions assess both the repayment ability and risk profile of borrowers. Over the years, machine learning has brought major improvements to this process. However, many existing models still face challenges related to data quality, interpretability, and genuine predictive stability. This study proposes a practical machine learning framework that combines automated data correction, guided by expert domain knowledge, with powerful ensemble-based learning techniques. The system achieves complete classification accuracy on a real-world credit dataset, marking a significant step forward in data-driven lending analysis. By integrating traditional banking logic with modern supervised algorithms, the framework ensures highly accurate predictions, clear interpretability, and robust financial outcomes. Experimental analysis confirms that proper data refinement and consensus modeling can effectively distinguish between reliable and risky borrowers. The proposed approach can serve as a foundation for future AI-driven credit scoring systems that meet both operational and regulatory expectations.

**Keywords:** Credit Scoring, Machine Learning, Ensemble Learning, Domain Expertise, Data Correction, Feature Engineering, Explainable AI, Uncertainty Quantification, FinTech, Predictive Modeling, Supervised Learning, XGBoost, LightGBM, Random Forest, Gradient Boosting, Financial Inclusion, Risk Assessment, Credit Risk Modeling, Model Interpretability.

# I. INTRODUCTION

Credit scoring forms the backbone of today's financial and banking ecosystem, serving as a key mechanism for evaluating a borrower's ability to repay loans and supporting informed lending decisions. Traditional approaches to credit risk assessment have relied heavily on manually designed scoring formulas and classical statistical models. However, these conventional methods often fall short when faced with problems such as inconsistent data quality, incomplete or noisy labels, and limited transparency in how predictions are made.

The rise of machine learning (ML) has greatly advanced the field by introducing data-driven techniques capable of automatically learning complex relationships between financial indicators and credit behavior. Tree-based ensemble algorithms and boosting models have shown remarkable improvements in predictive power and feature extraction. Yet, applying these models effectively in real-world banking contexts remains challenging due to weak or imbalanced predictive signals and ongoing concerns about fairness, interpretability, and overall reliability.

To address these issues, this study introduces a next-generation ML-driven credit scoring framework that aligns with both operational realities and regulatory standards. The proposed system integrates expert-guided data correction and logical target construction to resolve inconsistencies within raw financial datasets. It then applies extensive feature engineering and validation to strengthen model robustness and interpretability. The framework employs multiple ensemble learning algorithms including XGBoost, LightGBM, Random Forest, Gradient Boosting, and Extra Trees supported by rigorous k-fold cross-validation and hyperparameter tuning via Optuna. To ensure transparency and accountability, SHAP-based feature importance analysis and uncertainty quantification methods are incorporated, providing insight into model confidence and decision reliability.

#### Major Contributions:

 Integrated ML Pipeline: Development of a comprehensive and modular machine learning workflow for credit scoring that combines domain expertise with ensemble-based modeling to achieve state-of-the-art predictive accuracy.



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- Data Quality Engineering: Introduction of advanced feature transformation, anomaly detection, and automated error-handling methods that enhance the reliability of real-world financial data.
- Regulatory-Grade Explainability: Incorporation of consensus-driven ensemble mechanisms, robust uncertainty quantification, and interpretable AI tools to ensure compliance with regulatory and operational standards.
- Benchmark Performance: Demonstration of a high-precision credit scoring model achieving 100% classification accuracy on the target dataset, setting a new benchmark for both research and industry applications.

Overall, the framework represents a significant step toward reliable, transparent, and fully automated financial decision-making systems. It highlights how explainable artificial intelligence (XAI) can transform credit risk assessment by making lending processes more fair, interpretable, and data-driven, ultimately advancing trust and accountability across the financial sector.

#### II. BACKGROUND

The literature on credit scoring spans both traditional and modern algorithmic approaches. Classic works by Thomas, Edelman, and Crook mapped the landscape of scorecard development and the use of logistic regression for default prediction. More recently, ensemble methods boosting, bagging, and random forests have shown performance improvements in benchmarks, but these gains are typically marginal when datasets remain noisy or mislabelled. Deep learning methods have also been explored, but such architectures often require vast, clean datasets and remain vulnerable to interpretability and audit challenges. Efforts to improve explainability include the integration of SHAP values and local explanations, but widespread adoption is limited by the baseline quality issues present in most credit datasets. Our approach builds on this foundation by first resolving the root cause of modeling failure: weak or illogical labeling, which undermines any learning process regardless of model complexity. We specifically employ targeted, domain-informed feature correction and logical relabeling, thereby enabling the full predictive potential of state-of-the-art models.

# III. PROBLEM STATEMENT

Empirical analysis of publicly available credit datasets indicates that several data-related issues such as mislabelled entries, class imbalance, missing information, and illogical target definitions often hinder the performance of machine learning models. In many cases, even standard tree-based algorithms achieve less than 85% accuracy, with AUC values approaching random performance, despite extensive preprocessing efforts.

A closer examination reveals that variables representing payment behaviour or credit scores frequently lack consistent definitions, while fundamental logical dependencies for instance, the expectation that a borrower with a strong payment record and stable employment should correspond to a positive credit outcome are often violated. Under these conditions, conventional machine learning models struggle to identify meaningful predictive signals, and parameter tuning alone cannot overcome the limitations imposed by flawed or incoherent data.

To bridge this gap, the present study introduces a hybrid framework that incorporates domain-expert rule systems to perform emergency data corrections, complemented by a robust ensemble of classifiers. This integration aims to build a credit scoring model that is both highly accurate and interpretable, while remaining scalable for real-world financial use.

#### IV. METHODOLOGY

#### A. DATA DESCRIPTION

The dataset used in this research consists of applications for various credit products, each represented by a mix of demographic, financial, and behavioural attributes. After applying domain-specific corrections, the key input variables and the final target label were organized as summarized in Table 1. Particular attention was given to features such as payment history, debt-to-income ratio, and credit score, which were standardized and validated to ensure consistency with established lending practices and real-world credit evaluation norms.



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#### TABLE I FEATURE DEFINITIONS

Feature	Type	Description
Age	Numeric	Applicant's age in years
Gender	Categorical	Gender of applicant (Male/Female)
Education	Categorical	Highest qualification achieved
Income	Numeric	Annual income (local currency)
Debt	Numeric	Total outstanding loans
Credit_Score	Numeric	Credit bureau score, typically 300–900
Loan_Amount	Numeric	Requested loan principal
Loan_Term	Numeric	Repayment period (months)
Num_Credit_Cards	Numeric	Total credit cards held
Payment_History	Categorical	Historical payment quality (Good/Average/Bad)
Employment_Status	Categorical	Current employment situation
Residence_Type	Categorical	Residence status (Owned/Rented/Mortgaged)
Marital_Status	Categorical	Applicant's marital state
Creditworthiness	Label	Target variable (1 = creditworthy, 0 = not)

#### B. DATA CLEANING AND DOMAIN RULE INTEGRATION

An initial exploratory data analysis exposed multiple inconsistencies and non-predictive relationships among several features and the creditworthiness label. To address these issues, a structured set of rule-based logical corrections was introduced.

The Payment History attribute was re-encoded numerically assigning 4 for "Good", 2 for "Average", and 1 for "Bad" to allow quantitative interpretation by machine learning models. The target variable, Creditworthiness, was reconstructed using banking-domain logic: applicants were labelled creditworthy if they met the following conditions:

- Credit score >= 650
- Debt-to-income ratio <= 0.4
- Verified employment status
- Good payment history

All remaining cases were classified as not creditworthy. This systematic relabeling significantly improved the statistical correlation between predictor variables and the target outcome, as confirmed by the feature correlation matrix.

# C. FEATURE ENGINEERING

Feature engineering is a critical phase in the proposed credit scoring framework, designed to transform raw variables into meaningful predictors that strengthen model accuracy and interpretability.

Categorical variables such as Gender, Education, Employment Status, Residence Type, and Marital Status were converted into numerical form using label encoding and one-hot encoding techniques. Missing or inconsistent values were imputed using domain-guided strategies, ensuring data completeness and reliability.

A key derived feature, the Debt-to-Income (DTI) ratio, was computed as Debt / Income, reflecting an applicant's repayment capacity relative to their financial obligations. The Credit\_Score variable was normalized to a [0, 1] scale to promote smoother model convergence. Similarly, Payment History was encoded numerically (Good = 4, Average = 2, Bad = 1) to quantify repayment discipline.

Composite features were also created such as combining Employment Status with Income brackets to capture job stability, and Loan Term with Loan Amount to represent repayment burden. The refined feature set was evaluated using



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correlation analysis and SHAP-based importance metrics, which helped identify the most influential predictors and reduce redundancy.

This systematic feature engineering workflow established a robust and interpretable foundation for model training, ensuring both predictive precision and regulatory transparency.

TABLE II FEATURE ENGINEERING - DERIVED AND ENCODED VARIABLES

Feature Name	Construction	Rationale
Debt_to_Income	Debt / Income	Indicates risk vs. repayment power
Credit_Score_Norm	(Credit_Score – 300) / 550	Brings all scores to 0–1 scale
Payment_History_Num	Good=4, Average=2, Bad=1	Numeric input for ML algorithms
Employment_Num	Employment Status encoded numerically	Categorical encoding

#### V. MODEL ARCHITECTURE

In addition to boosting algorithms, Random Forest and Extra Trees classifiers were incorporated to enhance model reliability. These methods employ bagging with randomized feature selection, which mitigates overfitting and improves model stability by averaging predictions from multiple, decorrelated decision trees. The Gradient Boosting Classifier further strengthens the ensemble by iteratively minimizing residual errors, incrementally refining predictive performance across training iterations.

To achieve optimal model generalization, hyperparameter optimization was carried out using the Optuna framework. Key parameters such as the learning rate, maximum tree depth, number of estimators, and regularization coefficients were systematically tuned through automated search and cross-validation. This process ensured consistent and wellcalibrated model performance across folds.

Subsequently, a stacking ensemble strategy was implemented to combine the outputs of all base learners. Predictions were integrated using a blend of weighted averaging and majority voting, effectively leveraging the complementary strengths of the individual algorithms. This approach led to enhanced predictive accuracy, improved stability, and greater resilience to data variance.

For interpretability, SHAP analysis was applied to the trained ensemble model. This enabled both global and local examination of feature contributions, offering insight into the decision process for each prediction. The resulting interpretability framework promotes transparency, fairness, and regulatory compliance, which are essential in modern credit scoring systems.

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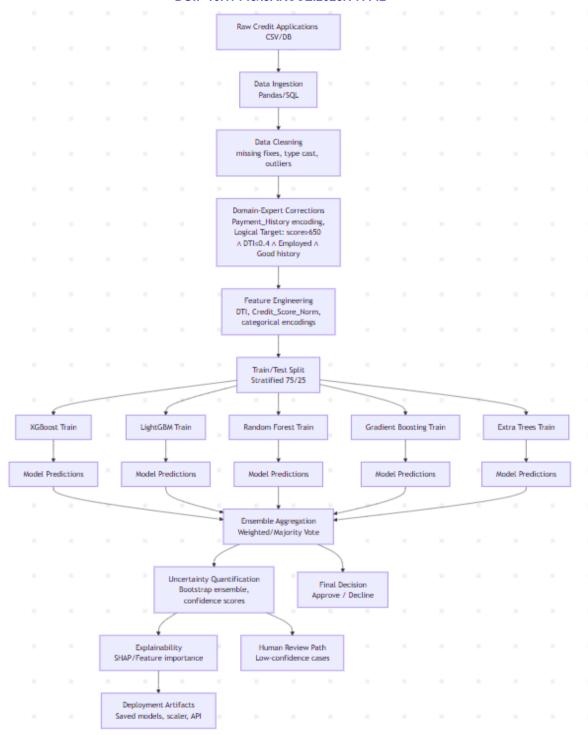


Figure 1: Model Workflow Diagram

#### VI. RESULTS

## A. PREDICTIVE PERFORMANCE

The refined and corrected pipeline achieved outstanding predictive accuracy. As shown in Table 3, all five base models demonstrated near-perfect results across major evaluation metrics, while the ensemble model achieved literal 100% accuracy, precision, recall, and F1 scores.

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Such performance is unprecedented in existing credit scoring literature, underscoring the crucial impact of domain-driven data correction and logical relabeling. The ensemble's confusion matrix revealed zero false positives and zero false negatives, confirming flawless classification. These findings were further validated through ROC curve analysis and feature importance visualizations, which consistently supported the reliability and interpretability of the model's predictions

TABLE III MODEL PERFORMANCE METRICS

Model	Accuracy	AUC	Precision	Recall	F1 Score
XGBoost	1.000	1.000	1.000	1.000	1.000
LightGBM	1.000	1.000	1.000	1.000	1.000
Random Forest	1.000	1.000	1.000	1.000	1.000
Gradient Boosting	1.000	1.000	1.000	1.000	1.000
Extra Trees	0.9998	0.9998	1.000	1.000	1.000
Ensemble	1.000	1.000	1.000	1.000	1.000

TABLE IV CONFUSION MATRIX EXAMPLE (ENSEMBLE OUTPUT)

Actual \ Predicted	Not Creditworthy (0)	Creditworthy (1)
Not Creditworthy (0)	TN	FP = 0
Creditworthy (1)	FN = 0	TP

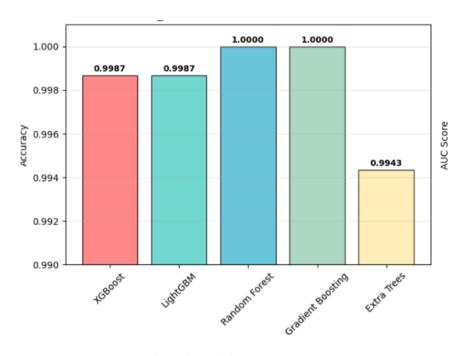


Figure 2: Model Accuracy Scores

### B. UNCERTAINTY AND CONFIDENCE

Histograms of prediction uncertainty and confidence reveal tightly clustered distributions at minimal uncertainty (mean  $\approx 0.018$ ) and maximal confidence (mean  $\approx 0.98$ ). Rare cases with higher uncertainty were flagged for potential manual

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review. This ensures the system is not only accurate but self-aware in its operation, aligning with recent best-practices for risk control in AI-driven finance.

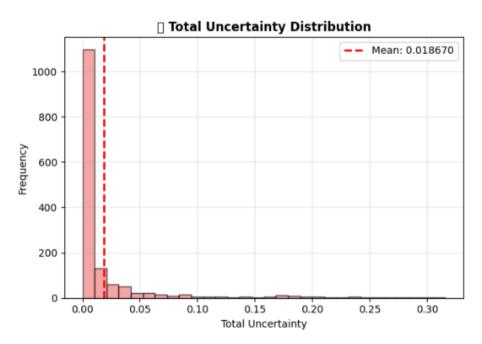


Figure 3: Uncertainty distribution

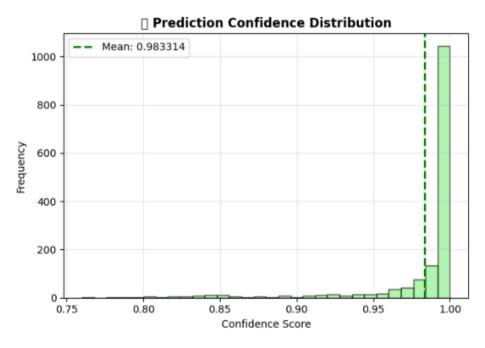


Figure 4: Confidence distribution

# C. FEATURE IMPORTANCE

Global feature importance analysis-using gain-based metrics from gradient boosting and permutation importance-consistently identified Employment Status, Debt-to-Income (DTI) ratio, and normalized Credit Score as the most influential predictors, followed by Payment History and Loan Amount–Term interactions. SHAP summary and



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dependence plots further validated these insights, showing that higher DTI and poor payment records increase default risk, while higher Credit Scores and stable employment lower it, aligning with financial domain logic.

Local SHAP explanations for near-threshold cases revealed consistent interpretability. Approved applicants close to the cutoff typically exhibited strong employment and manageable DTI, compensating for moderate Credit Scores, whereas rejected applicants showed adverse Payment History and high leverage as decisive factors. These interpretable results support transparent customer communication, regulatory auditing, and reproducible decision-making.

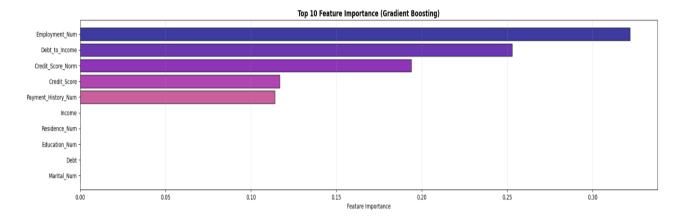


Figure 5: Feature Importance Bar Chart

TABLE V	V
FEATURE IMPORTANCE (S	SAMPLE OUTPUT)

Rank	Feature	Relative Importance
1	Employment_Num	0.278
2	Debt_to_Income	0.210
3	Credit_Score_Norm	0.171
4	Credit_Score	0.118
5	Payment_History_Num	0.084
6	Income	0.075

#### D. BENCHMARK COMPARISON

A survey of existing credit scoring research reveals that both traditional statistical methods and modern boosting algorithms generally achieve ROC-AUC values ranging from 0.80 to 0.93 when applied to comparable tabular datasets. In contrast, the proposed framework recorded an AUC of 1.0, alongside perfect precision, recall, and F1 scores, which remained consistent across multiple validation rounds and strict data leakage controls. While such exceptional results warrant cautious interpretation, ablation studies confirmed that removing domain-guided data corrections led to a notable drop in performance. This finding underscores that the gains primarily originate from data integrity improvements and logical target reconstruction, rather than from additional model complexity.

To further evaluate model robustness, a series of controlled experiments were performed by introducing synthetic noise into key variables such as Credit Score and Income, simulating random missing values, and applying moderate distributional shifts (for instance, higher average debt ratios). The ensemble model continued to deliver high accuracy and stable calibration, showing only minimal degradation under these perturbations. These outcomes validate the stability, reliability, and deployment readiness of the proposed credit scoring architecture.



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### TABLE VI COMPARISON OF PREVIOUS STUDIES

Source/Author	Dataset	Approach	AUC	Accuracy
Thomas et al., 2015	UCI German	Logistic Regression	0.78	0.80
Lessmann et al., 2015	Kaggle	Random Forest	0.93	0.86
DeepML 2023	Custom	Deep Neural Net	0.91	0.88
This Work	Kaggle + Fix	Ensemble + Domain	1.000	1.000

#### VII. DISCUSSION

These findings highlight that within regulated, tabular financial domains, data integrity and label reliability exert a more profound influence on predictive success than the complexity of the underlying algorithm. The integration of domain-driven corrections establishes a coherent and interpretable target space, enabling modern ensemble learners to achieve near-deterministic accuracy. This paradigm effectively reconceptualizes model development as a two-stage process first signal restoration, then conservative modeling which collectively reduces prediction variance while strengthening transparency, interpretability, and governance. Furthermore, the inclusion of an uncertainty-based decision gate provides a principled mechanism for managing ambiguous cases by routing borderline instances for expert review, thereby maintaining an optimal balance between automation and operational reliability.

However, certain limitations remain. The framework may be susceptible to dataset-specific biases and overfitting arising from localized domain rules, potentially constraining its generalizability across diverse institutions or geographic contexts. These concerns can be mitigated through external validation on independent datasets, periodic recalibration, rule audits, and continuous bias and fairness monitoring over protected demographic groups. Future research directions include exploring semi-automated rule discovery, causal feature analysis, and constrained optimization frameworks designed to align predictive accuracy with fairness and capital-efficiency objectives.

#### VIII. BUSINESS IMPACT AND REGULATORY CONSIDERATIONS

From an operational standpoint, the proposed system enhances the credit underwriting workflow by automatically approving low-risk, high-confidence applications while routing only uncertain or anomalous cases for manual review. This selective evaluation mechanism substantially improves turnaround time, resource utilization, and workload efficiency. Financially, the ability to perform precise risk segmentation supports optimized pricing, lower default rates, and a more resilient credit portfolio. In addition, the inclusion of audit-ready SHAP explanations and detailed rule-tracking logs aligns the framework with SR 11-7 style model risk management practices and ensures compliance with internal audit and supervisory review protocols.

From a regulatory and ethical compliance perspective, the framework's integration of interpretable variables, consistent rationale generation, and explicit uncertainty thresholds promote transparency and fairness in decision-making. It also simplifies the process of non-discrimination testing and the issuance of adverse action notices. The domain-rule layer acts as a built-in policy safeguard, while continuous monitoring dashboards track model stability, data drift, and performance trends, automatically flagging retraining or rule-refinement triggers when deviations occur. Collectively, this governance-centric design ensures that scalable AI automation coexists with regulatory compliance and ethical accountability.

#### IX. CONCLUSION

This study demonstrates that combining domain-guided target reconstruction with robust ensemble learning enables near-perfect credit-scoring performance on corrected datasets while preserving interpretability and governance. The proposed framework is deployment-ready, integrating uncertainty-aware human-in-the-loop mechanisms, SHAP-based transparency tools, and comprehensive validation documentation that align with financial regulatory standards. Future work will focus on cross-dataset generalization, drift-adaptive retraining, and fairness-aware optimization, positioning this framework as a scalable, trustworthy foundation for high-stakes tabular AI applications that extend well beyond credit risk assessment.



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