



# IntelliInterview: An AI-Based Interview Training Platform Using Natural Language Processing

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**Abstract:** The growing competitiveness of the modern job market demands that candidates possess not only domain knowledge but also refined communication skills, structured thinking, and interview confidence. A significant gap exists between theoretical academic preparation and practical interview performance, particularly among students and fresh graduates who lack access to structured mock interview resources. This paper presents IntelliInterview, an AI-based Interview Training Platform that leverages Natural Language Processing (NLP) and Artificial Intelligence (AI) to simulate realistic interview environments. The system acts as a virtual interviewer, presenting domain-specific and HR interview questions, accepting text or voice responses from users, and analyzing the quality of answers based on grammar, relevance, coherence, and completeness. Following analysis, the system generates constructive feedback along with a performance score, enabling candidates to self-assess and improve iteratively. Developed using Python, the platform integrates Streamlit as the user interface framework, NLP libraries for response analysis, and speech recognition libraries for voice-based input. Experimental results indicate that repeated practice sessions using IntelliInterview lead to measurable improvements in user response quality and confidence, demonstrating the practical viability of AI-powered tools for professional skill development. This work contributes to the growing body of research on intelligent tutoring systems and conversational AI applications in the domain of career development and education.

## I. INTRODUCTION

The recruitment process in contemporary organizations relies heavily on structured job interviews to assess a candidate's competencies, communication abilities, problem-solving aptitude, and personality traits. Despite possessing adequate technical knowledge, a substantial number of students and fresh graduates consistently underperform in interviews due to inadequate preparation, lack of confidence, and limited exposure to real interview environments [1].

The fear of being evaluated, inability to articulate thoughts clearly, and unfamiliarity with common interview question patterns are recurring barriers that prevent otherwise capable individuals from securing employment.

Traditional methods of interview preparation—such as reading interview guides, attending career counselling sessions, or participating in mentor-led mock interviews—are either resource-intensive or inaccessible to a large population of learners.

Educational institutions face constraints in providing personalized, scalable mock interview experiences to all students due to time limitations and the scarcity of trained faculty or industry mentors available to conduct such sessions. As a consequence, students often enter their first real interview without the benefit of substantive feedback or performance evaluation [2].

Advances in Artificial Intelligence and Natural Language Processing have opened new avenues for automating the assessment of human language and generating contextually meaningful feedback [3]. Systems such as conversational agents, intelligent tutoring platforms, and AI-driven evaluation tools have demonstrated success in fields including language learning, healthcare consultation, and customer service.



A result of the introduction of contemporary technology trends like social media, cloud computing, IoT, and so on, enormous amounts of text data are produced every day. These kinds of data frequently include important information with possible uses ranging from straightforward information retrieval to more intricate abstractive summarisation and text classification in fields including business, education, the military, and defence, among others. It takes more automated and accurate representation to handle such a large amount of text data [20]. The system simulates the experience of a real interview by presenting questions drawn from curated datasets, accepting user responses through text or voice, and applying NLP-based evaluation to assess the quality of answers.

The platform provides users with actionable feedback, a performance score, and the ability to engage in repeated practice sessions at any time and from any location. By removing the dependency on human interviewers for practice, IntelliInterview offers a scalable, accessible, and data-driven approach to professional skill development.

The remainder of this paper is organized as follows:

Section II reviews related work in the field of AI-assisted interview preparation. Section III describes the problem statement in detail. Section IV outlines the proposed system architecture. Section V explains the methodology. Section VI discusses implementation details. Section VII presents experimental results and evaluation. Section VIII identifies future research directions, and Section IX concludes the paper.

## II. LITERATURE REVIEW

Research in AI-assisted interview training spans multiple decades and has evolved significantly with advances in computational linguistics, machine learning, and speech technology. This section surveys key contributions that form the foundation of IntelliInterview.

### A. Early Conversational Systems

The origins of AI-driven conversational systems trace back to ELIZA, developed by Weizenbaum (1966), which used pattern-matching rules to simulate dialogue. Though limited in contextual understanding, ELIZA demonstrated the feasibility of computer-simulated conversation and inspired subsequent research in chatbot design. Later, ALICE (Artificial Linguistic Internet Computer Entity) employed Artificial Intelligence Markup Language (AIML) to generate more contextually appropriate responses [4]. These early systems established that computers could engage users in simulated dialogue, a principle central to interview simulation platforms.

### B. Intelligent Tutoring Systems

Intelligent Tutoring Systems (ITS) represent a class of AI applications designed to provide personalized instruction and feedback. AutoTutor, developed by Graesser et al. (2004), employed dialogue-based interaction to support learning by asking questions, prompting elaboration, and providing corrective feedback [5]. The system demonstrated that conversational AI could scaffold learning effectively, particularly in scenarios requiring language-based evaluation. These insights directly inform the design of interview simulation systems that must assess the adequacy and completeness of verbal responses.

### C. NLP-Based Response Evaluation

The application of Natural Language Processing to automated answer grading has been extensively studied. Mohler and Mihalcea (2009) proposed a semantic similarity approach for short-answer grading, demonstrating that vector-space models and knowledge-based similarity metrics could effectively assess the quality of student responses [6]. Subsequent work incorporated deep learning methods, including transformer-based models such as BERT, to achieve near-human performance on automated grading tasks. These techniques underpin the response analysis module of IntelliInterview, which evaluates answers for semantic relevance, grammatical correctness, and completeness.

### D. AI-Powered Mock Interview Platforms

Recognizing the gap in scalable interview preparation resources, researchers have proposed various AI-driven mock interview systems. Ramesh et al. (2020) described a system that combined speech recognition with sentiment analysis to evaluate candidates' verbal and emotional responses during simulated interviews [7]. Similarly, studies by Chen et al. (2022) demonstrated that systems incorporating multimodal analysis—including facial expression recognition and tone detection—could provide richer feedback on candidate performance. However, such systems are computationally expensive and require specialized hardware, limiting their accessibility.



### ***E. Large Language Models in Education***

The emergence of large language models (LLMs) such as GPT-4 and similar architectures has transformed the landscape of conversational AI. Recent studies have explored the use of LLMs to conduct dynamic, context-aware interview simulations where follow-up questions are generated based on the user's prior responses [8]. This approach enables more realistic and adaptive interview experiences. IntelliInterview draws upon these advances by integrating NLP-based question selection and response evaluation, positioning itself within this evolving research trajectory while maintaining practical accessibility for educational institutions.

A synthesis of the existing literature reveals that while significant progress has been made in AI-based interview preparation tools, there remains a need for lightweight, accessible, and educationally oriented systems suitable for deployment in academic environments. IntelliInterview addresses this gap by providing a comprehensive yet computationally efficient interview training platform built upon established NLP principles.

## **III. PROBLEM STATEMENT**

The transition from academic study to professional employment represents a critical juncture in a student's career. While universities provide strong foundations in domain knowledge, they frequently lack the infrastructure to offer systematic, personalized interview preparation at scale. The following specific problems motivate the development of IntelliInterview:

- **Lack of Practice Environments:** Students do not have access to realistic interview environments where they can practice responding to interview questions under simulated evaluation conditions.
- **Limited Availability of Expert Guidance:** Mock interviews conducted by qualified mentors or trainers are time-intensive and unavailable to a large proportion of students, particularly those in institutions with limited career support resources.
- **Absence of Immediate Feedback:** Without structured feedback following practice sessions, students are unable to identify specific weaknesses in their responses—such as grammatical errors, lack of relevance, or incomplete answers—and therefore fail to improve systematically.
- **Communication Skill Deficit:** The gap between academic knowledge and professional communication skills remains wide. Many candidates fail interviews not because they lack the required technical knowledge, but because they cannot articulate their knowledge clearly and confidently.
- **Scalability Constraints:** Traditional mock interview programs cannot be effectively scaled to serve large student populations without proportional increases in human resources and institutional investment.

These challenges collectively necessitate an intelligent, automated, and scalable system capable of simulating the interview process, evaluating candidate responses, and providing constructive feedback without requiring human intervention.

## **IV. PROPOSED SYSTEM**

### ***A. System Overview***

1. IntelliInterview is a web-based AI-powered interview training platform that simulates the experience of a structured job interview. The system is designed to be interactive, accessible, and educationally effective.
2. It functions as a virtual interviewer that administers curated interview questions, collects user responses through text or voice, and applies NLP-based evaluation to generate feedback and performance scores.

### ***B. System Architecture***

The architecture of IntelliInterview consists of five principal modules that operate in a sequential pipeline:

1. **User Interface Module:** A Streamlit-based web interface that manages user interaction, displays questions, accepts responses, and renders feedback. The interface is designed to be intuitive and accessible to users without technical expertise.
2. **Question Management Module:** A curated dataset of interview questions categorized by domain (HR, technical, and behavioral) and difficulty level. Questions are selected dynamically based on session parameters, ensuring variety and relevance.



3. Input Processing Module: This module handles both text and voice input. Voice responses are transcribed using speech recognition libraries and normalized into text for subsequent analysis.
4. NLP Analysis Engine: The core component of the system, responsible for evaluating the quality of user responses. This engine assesses answers along four dimensions: grammatical correctness, semantic relevance, clarity, and completeness. It leverages established NLP libraries including NLTK and spaCy.
5. Feedback and Scoring Module: Based on the evaluation output from the NLP engine, this module generates a performance score (on a scale of 0–10) and produces natural-language feedback that identifies strengths and areas requiring improvement.
- 6.

### C. System Flow

The operational flow of IntelliInterview proceeds as follows: The user initiates an interview session through the web interface.

The Question Management Module selects an appropriate question and displays it to the user. The user submits a response via text or voice. The Input Processing Module normalizes the response.

The NLP Analysis Engine evaluates the response across the four quality dimensions. The Feedback and Scoring Module generates and displays a score and detailed feedback.

The session continues until the predefined number of questions has been answered, after which a comprehensive session summary is presented to the user.

## V. METHODOLOGY

### A. Dataset Preparation

A structured dataset of interview questions was compiled from publicly available interview preparation resources, technical interview banks, and HR interview guides. The dataset is organized into three categories: (1) Human Resources (HR) questions assessing personality, motivation, and soft skills; (2) Technical questions specific to domains including software development, data structures, and computer science fundamentals; and (3) Behavioral questions based on the STAR (Situation, Task, Action, Result) framework. Each question in the dataset is annotated with domain tags and expected answer criteria used by the evaluation engine.

### B. Natural Language Processing Pipeline

The NLP analysis pipeline processes each user response through the following stages:

- Tokenization: The response text is tokenized into individual words and sentences using NLTK's `word_tokenize` and `sent_tokenize` functions.
- Part-of-Speech Tagging: POS tags are assigned to each token to support grammatical analysis and identify syntactic patterns.
- Grammar Checking: The response is analyzed for grammatical errors using rule-based grammar checking. Errors are flagged and incorporated into the feedback generation output.
- Keyword Extraction: Domain-relevant keywords are extracted from the response using TF-IDF weighting and compared against expected keywords associated with the question.
- Semantic Similarity Scoring: Cosine similarity between the vector representation of the user's response and the reference answer is computed using sentence-level embeddings to assess semantic relevance.
- Completeness Analysis: The length, structural coherence, and inclusion of key informational components are evaluated to determine the completeness of the response.

### C. Scoring Function

The overall performance score  $S$  for a given response is computed as a weighted composite of the four evaluation dimensions:

$$S = w_1 \times G + w_2 \times R + w_3 \times C + w_4 \times Co$$

where  $G$  denotes the grammatical score,  $R$  the relevance score,  $C$  the clarity score, and  $Co$  the completeness score. The weights  $w_1$ ,  $w_2$ ,  $w_3$ , and  $w_4$  are set empirically based on domain requirements (default: 0.20, 0.40, 0.20, 0.20 respectively), prioritizing semantic relevance as the most critical dimension. The resulting score  $S$  is normalized to a 0–10 scale.



#### ***D. Feedback Generation***

Feedback is generated using a rule-based template system that maps evaluation outcomes to natural language observations. For each detected deficiency—such as missing keywords, grammatical irregularities, or insufficient response length—a corresponding feedback statement is retrieved and presented to the user. Positive aspects of the response are also highlighted to reinforce effective communication patterns. The feedback is structured to be specific, actionable, and encouraging, consistent with established principles of formative assessment.

#### ***E. Voice Input Processing***

Voice responses are captured through the user's microphone and processed using Python's SpeechRecognition library, which interfaces with the Google Web Speech API for transcription.

### **VI. IMPLEMENTATION**

#### ***A. Technology Stack***

The IntelliInterview platform is implemented using the following technology stack:

1. Programming Language: Python 3.10 — chosen for its extensive ecosystem of AI and NLP libraries.
2. Web Framework: Streamlit — provides a rapid development environment for interactive web interfaces without requiring front-end expertise.
3. NLP Libraries: NLTK (Natural Language Toolkit) for tokenization, POS tagging, and basic NLP operations; spaCy for dependency parsing and named entity recognition.
4. Speech Recognition: SpeechRecognition library integrated with the Google Web Speech API for voice-to-text transcription.
5. Text Similarity: Scikit-learn's TF-IDF vectorizer and cosine similarity metric for keyword matching and semantic relevance scoring.
6. Database: SQLite for storing user session data, question datasets, and performance history.

#### ***B. Development Phases***

The development of IntelliInterview was structured into nine phases:

- (1) Requirement Analysis
- (2) System Design
- (3) Dataset Preparation
- (4) Interview Module Development
- (5) NLP Analysis Engine Integration
- (6) Feedback and Scoring System Implementation
- (7) Testing and Debugging
- (8) System Deployment
- (9) Evaluation and Iterative Improvement. Each phase was completed sequentially with validation checkpoints to ensure quality and correctness at every stage of development.

#### ***C. User Interface Design***

The user interface was designed with simplicity and accessibility as primary considerations. The home screen presents users with session configuration options, including interview domain selection and session length. During the interview, questions are displayed prominently with a text input area and voice recording button positioned below. Following each response submission, the feedback panel displays the score and detailed suggestions before proceeding to the next question. A session summary screen at the conclusion of the interview presents aggregate performance statistics and overall recommendations.

### **VII. RESULTS AND DISCUSSION**

#### ***A. Sample Evaluation Output***

To illustrate the system's behavior, consider the following sample interaction. The system presents the question: "Tell me about yourself."

A user submits the response: "I am a student interested in programming." The NLP engine evaluates this response and produces the following output:

1. Performance Score: **4.5 / 10**
2. Grammatical Score: **8/10** — The response is grammatically correct but overly brief.
3. Relevance Score: **5/10** — The response lacks specific domain keywords and does not reference relevant skills or experiences.



4. Clarity Score: 7/10 — The language is clear but lacks structure.
5. Completeness Score: 2/10 — The response does not address academic background, technical skills, achievements, or career goals.

**Feedback Generated:** "Your response is grammatically correct. However, it is too brief to be effective in a real interview setting. Consider structuring your response to include:

- (1) your educational background,
- (2) relevant technical skills and projects,
- (3) key achievements or certifications,
- (4) career objectives. Adding this information will significantly improve your score and make a stronger impression on interviewers."

### B. System Performance

1. The system was evaluated using a test set of **50** user responses across **10** interview questions, with responses rated independently by two domain experts and by the IntelliInterview scoring engine.
2. The correlation between expert ratings and system scores was computed using Pearson's correlation coefficient, yielding a value of  $r = 0.79$ , indicating strong agreement between automated and human evaluation.

Feedback quality was assessed through a user satisfaction survey administered to **30** student participants, with **83%** rating the feedback as "helpful" or "very helpful" in guiding their improvement.

### C. Discussion

1. The results demonstrate that IntelliInterview can provide meaningful, objective, and actionable feedback on interview responses at a level of quality comparable to human assessment for routine evaluation tasks.
2. The system is most effective when responses can be assessed against structured criteria, such as the presence of expected keywords or adherence to answer frameworks.

Limitations are observed in cases where responses are highly idiomatic, context-dependent, or require nuanced professional judgment beyond the current scope of the NLP engine.

## VIII. FUTURE SCOPE

IntelliInterview establishes a robust foundation for further research and development in AI-assisted interview preparation. The following enhancements are identified as priority directions for future work:

1. Video Interview Simulation:
  - A. Integration of a virtual avatar or video interface to simulate face-to-face interviews
  - B. enabling users to practice body language, eye contact
  - C. and facial expression management alongside verbal responses.
2. Emotion and Confidence Detection: Incorporation of computer vision-based emotion detection using facial landmark analysis to provide feedback on candidate composure and confidence levels during responses.
3. Real-Time Voice Prosody Analysis: Extension of the speech processing pipeline to analyze vocal attributes such as speaking pace, pitch variation, and filler word frequency (e.g., "um," "uh"), providing holistic communication feedback.
4. Adaptive Question Generation: Use of large language models to generate dynamic, contextsensitive follow-up questions based on the user's prior responses, creating more realistic and challenging interview simulations.
5. Industry-Specific Interview Modules: Expansion of the question database to include role-specific and company-specific interview questions across domains including finance, marketing, healthcare, and software engineering.
6. Personalized Learning Pathways: Development of a performance analytics module that tracks user progress across multiple sessions and recommends targeted practice areas based on individual performance profiles.
7. Integration with Recruitment Platforms: Exploration of partnerships with job portals or university career portals to offer IntelliInterview as an integrated pre-interview preparation tool.



## IX. CONCLUSION

1. This paper presented IntelliInterview, an AI-based Interview Training Platform that addresses the critical need for scalable, accessible, and effective interview preparation resources for students and job seekers. By integrating Natural Language Processing, speech recognition, and automated feedback mechanisms within a user-friendly web interface, the platform delivers a realistic and educationally valuable interview simulation experience without requiring human intervention.
2. The system's NLP analysis engine evaluates user responses along four key dimensions— grammatical correctness, semantic relevance, clarity, and completeness—and generates actionable feedback to guide iterative improvement.
3. Evaluation results confirm a strong correlation between system-generated scores and expert human ratings, with high user satisfaction reported for feedback quality. These findings validate the effectiveness of AI-powered tools in the domain of professional skill development.
4. IntelliInterview contributes to the growing body of research on intelligent tutoring systems and conversational AI by demonstrating a practical, deployable solution to a real-world educational challenge. Future development will focus on incorporating multimodal analysis, adaptive question generation, and personalized learning pathways to further enhance the platform's capabilities.
5. The work underscores the transformative potential of Artificial Intelligence in democratizing access to high-quality career development resources.

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